CIOs in public sector must be strategists to advocate change - KSN

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SEPANG, Nov 13 (Bernama) — Chief Information Officers (CIOs) in the public sector need to act as strategists in their respective ministries to advocate any changes that will affect each its core business, said Chief Secretary to the Government Datuk Seri Dr Ismail Bakar.

He said CIOs must also suggest innovation initiatives to thrive against challenges.

"CIOs should play the role as digital change agents to shape the digital culture and mindset of the employees in their respective organisations," he said when launching the Public Sector CIO Convex 2018 at the Tabung Haji Convention Centre at the Kuala Lumpur International Airport here today.

Ismail said agility was the way forward to face upcoming challenges and the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU) would help to pave way for Malaysia to embrace digitalisation.

He pointed out that Malaysia would learn the digital journey of Estonia and South Korea.

He said Estonia had embraced digitalisation and was acknowledged as the most advanced digital society in the world while South Korea was ranked number three in the E-Government Development Index 2018 and first in E-Participation Index.

"Malaysia must emulate their best practices but must customise our approach based on our needs, culture and criteria," said Ismail .

The two-day convention and exhibition which began today is being attended by 850 participants including secretaries-generals, directors, CIOs of various agencies and statutory bodies.

The convention will witness 43 paper presentations, 10 of them by international presenters from the United States, Estonia, Netherlands, Hong Kong, India, Finland and New Zealand.

Focus of the convention are artificial intelligence, cyber security, data analytics, cloud computing, blockchain technology, open source software and citizen centric design.

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