

MPKj launches online platform for building use application



Zulkefli (centre) showing how the We Care Online system can be accessed via smartphone during the launch at Menara MPKj. With him are MPKj Planning Development Department director Datuk Nizam Sahari (left) and deputy president Mohd Raiz Radzuan.

pointed out.

“With the new system, every application can be processed in 20 days.

“Upon receiving the complete set of documents, our staff will notify the neighbouring buildings’ occupants about the application and ask if there are any objections.

“If there is no objection in 14 days, the application will be approved immediately and the applicant can proceed to apply for the business licence.

“However, if the council receives objections within the stipulated

period, we will call for an objection hearing,” he explained.

Zulkefli said applicants could check the status of their applications online and once approved, payment could be made via the same platform.

“The approval letters will be issued digitally too. There is no need for an applicant to come to our office.

“So, applications can be done from anywhere, at any time,” he highlighted.

He said the website would make MPKj’s work more efficient and

customer-friendly.

“There are over 700 such businesses in areas under MPKj jurisdiction.

“From the total, 412 are licensed. So far, the details of 153 businesses are in the “We Care Online” system.

“The system also serves as a database on the businesses. The public will be able to access relevant information on the registered kindergartens, nurseries and care centres in the municipality, such as their locations,” he added.

Go to www.mpkj.gov.my to access “We Care Online”