

Rapid Bus probes incident involving bus captain

Sunday, 10 Apr 2022



KUALA LUMPUR: Rapid Bus Sdn Bhd (Rapid Bus) has launched an investigation to identify the bus captain involved in an incident following a viral tweet.

The operator of the Rapid KL bus transport service said Twitter user @azlanalanlan had posted the picture of a man waiting for the bus at an empty bus stop.

The tweet claimed that the passenger had run after a bus but was shut out as the vehicle's door was closed by the bus captain at Jalan Klang Lama around 3.10pm Saturday (April 9).

"We take the claims about the alleged incident seriously as it involves ethics and responsibility as a Rapid Bus employee.

"If found guilty, appropriate disciplinary action will be taken," Rapid Bus said in a statement Sunday (April 10).

Rapid Bus said preliminary investigation of the bus' black box indicated that the vehicle did stop at the bus stop.

It said it would examine the closed circuit recording and interview the bus captain.

"Rapid Bus apologises and assures that appropriate follow-up action will be taken to ensure that such incident does not recur," it said.

It also appealed to any witnesses to the incident or anyone with related information to contact the Rapid KL helpline at 03-7885 2585 to assist in the investigation. - Bernama